

SOUTH ESSEX PARKING PARTNERSHIP JOINT COMMITTEE

THURSDAY 16th MARCH 2023 - 2.00pm

AGENDA ITEM 5

Subject	Operational and Performance Report
Report by	Russell Panter, Enforcement Operations Manager

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Purpose

This report provides an update on the operation of the South Essex Parking Partnership for period December 2022 to February 2023

Options

This report is for information.

Recommendation(s)

1. That the Joint Committee notes this report.

Consultees

Lead officers from each of the Partner Authorities as set out in Appendix B of the Joint Committee Agreement 2022

1.0 Introduction

- 1.1 This report seeks to update the Joint Committee on the performance and operation of the South Essex Parking Partnership (SEPP)

2.0 Operational Report

2.1 PPE, Equipment and Technology

SEPP are currently working with a new uniform supplier to expand the product range. The introduction of a further additional supplier provides greater scope when comparing quality of goods over competitive price. The new supplier also provides PCN print and stationary works for SEPP. The SEPP officers continue to work with the North Essex Parking Partnership (NEPP) to establish any potential savings if uniform is procured across both areas.

SEPP have recently had to remove the Bio-degradable PCN envelopes from use due to the manufacturers being unable to produce. The Partnership has now reverted back to using envelopes that can be recycled.

The introduction of the Motorola Body- Worn Cameras has been a great success with the improvements to the footage management suite and ease of viewing and sharing footage making this process much more efficient than the previous system.

Positive talks are continuing with a third party supplier to provide a CCTV enforcement solution for the School Keep Clear Markings in Sawyers Hall Lane. The Parking Partnership Manager is currently negotiating the final terms of the contract with the aim to start implementing the pilot in the first quarter of the new financial year.

2.2 Recruitment Update

SEPP is continuing to find it difficult to attract candidates to recruit into the role of a Civil Enforcement Officer (CEO). Despite a recruitment drive offering flexible working hours and days which were advertised over the various social media platforms, local newspapers and local government websites, only two applications were received for the five vacancies which went out to advert . Interviews for the vacant roles will take place on 10th March 2023.

The Partnership is also finding that sourcing agency staff to cover any shortfall of staff numbers has also become very difficult with the employment agencies struggling to find candidates to work outside of London .

2.3 Partner Update

SEPP officers are continuing to work closely with Maldon District Council and Brentwood Borough Council under the Service Level Agreements to create efficiencies to working partnerships in order to increase service provision and reduce parking issues.

Police Accreditation training has now been completed by the Chelmsford CEO's. All attendee's passed and are now fully qualified and police accredited. This will allow

SEPP to work more closely with the police on joint patrols and allow us to request additional resource. This accreditation also allows for more efficient and robust action when dealing with incidents and aggression from the public and the sharing of data which gives SEPP access to vehicles that are wanted or owned by criminals / dangerous persons.

SEPP officers will be attending a Community Event in May 2023 with Brentwood Council, ECC, Police and Social services to highlight and promote services that are available to residents.

2.4 Health & Safety Update

SEPP recently undertook a Health & Safety audit. Four recommendations were made relating to corporate training, amendments to manuals and asset security. These were graded as low level and will be completed soon. This has resulted in improvements to protocols and amendments to the CEO manual and risk assessments.

2.5 Fleet Update

The last two Go Plant lease vans are now off-hired and awaiting collection. All SEPP vehicles are now leased from Riverside Truck Rental via Basildon Council's lease framework.

2.6 3PR Update

Jack Sharp, the new School Parking Liaison Officer, has now been in post since October 2022 and he has been actively working with the current and new schools who are engaging with the 3PR school initiative . Jack will provide a presentation at agenda item 8 to provide an overview of the work he has been involved in.

2.7 Performance

An update on the Business Plan and the performance of SEPP will be presented as a separate item at Agenda Item 7

Conclusion

The Partnership continues to perform well with no major issues of concern. This report updates the Joint Committee on the operation for the period December 2022 to February 2023.

Appendices

None

Background Papers

The South Essex Parking Partnership Joint Committee Agreement 2022.