

Cookies which our online service providers use

Updated 19 April 2016

- Tracking/ persistent cookies

Online service	Name	Type of cookie	More information from service provider
Objective	Planning consultation	Tracking (persistent)	<p>Cookies are small text files that are placed on your computer by websites that you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the site. This consultation portal uses the following types of cookies:</p> <ul style="list-style-type: none"> a. Session cookies – These cookies enable the smooth use of the site by maintaining information about the user’s preferences and selections across different browsers requests (e.g. it remembers if you are logged-in). Note – the cookie on the client has no information about the user or their details other than a temporary code (session ID) which is processed securely on the server. This cookie expires automatically when the session ends, deleting the code on the client and the information “in memory” on the server. As our cookies do not store personal data, are not provided to any third party and are entirely transient in nature they offer no threat to data protection. b. Google Analytics cookies – These cookies are used to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site and provide content relevant to its users. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the site from and the pages they visited. The Google cookies track the time spent on various pages (but gather no personal information from our database or session) and expire after 24 months. c. From time to time some pages may contain multimedia content (e.g. YouTube videos) or social media (e.g. Twitter feeds) added by the organisation who add the content to this portal. The sites providing the multimedia or social media content do not have access to any of your personal information by using this site. <p>Also, Google analytics cookies used as part of Google analytics statistics service</p> <p>For more detailed information: http://consult.chelmsford.gov.uk/common/cookies.jsp</p>
Pinpoint	Interactive Planning Application	Tracking (persistent)	<p>Pinpoint does use cookies but these are not used to track visitors in an identifiable way. These are explained</p> <p>The two cookies that are used are to:</p> <ol style="list-style-type: none"> 1. log if you have previously visited the site, which means you will not be shown the pop-up welcome, and

	viewer		<p>aids our site statistics reporting of repeat/new visitors. This cookie is stored for 90 days. If you refuse this cookie, you will be presented with the welcome message every time you visit.</p> <p>2. store searches, in order to display a list of previous searches. This cookie is stored indefinitely. If you refuse this cookie, you will not be able to access your previous searches.</p>
Northgate Paris service	Paris users	Tracking (persistent)	<p>Cookies are essential for the operation of the website and have already been set. We set cookies which are essential to the operation of the website in the following specific circumstances: To store the customers transactions in the shopping basket. Should you choose to disable the use of cookies in your browser then this website will not work because we cannot store items in the shopping basket.</p>
Worldpay	Paying service	Tracking/ (and session)	<p>Cookies are essential for the operation of the website and have already been set. We set cookies which are essential to the operation of the website in the following specific circumstances: To store the customers transactions in the shopping basket. Should you choose to disable the use of cookies in your browser then this website will not work because we cannot store items in the shopping basket.</p> <p>Worldpay (UK) Limited, Worldpay Limited, Worldpay AP Limited and any of their group companies (together “Worldpay” or “we” or “our”) use “cookies” and other technologies when you use our websites, mobile sites, or mobile apps and you can find out more about cookies and how to control them.</p> <p>Your consent</p> <p>By using Worlpay websites, mobile sites and mobile apps you accept the use of cookies in accordance with their cookie policy or any alternate policy provided by the specific site or app. This policy applies additional to any other Terms of Use or contract provision for the particular Worldpay service being used. If you do not accept the use of cookies, please disable them as explained via the link below or in any other notice provided to you when you visit a Worldpay website or download a Worldpay app.</p> <p>More details at: http://www.worldpay.com/uk/worldpay-cookies</p>
Salesforce – Waste Portal	Salesforce – Waste Portal	Tracking and session	<p>Salesforce.com uses cookies that are session-based and persistent-based. Session cookies exist only during one session. They disappear from your computer when you close your browser software or turn off your computer. Persistent cookies remain on your computer after you close your browser or turn off your computer. Please note that if you disable your Web browser’s ability to accept cookies, you will be able to navigate the Company’s Web sites, but you will not be able to successfully use the Services. Please refer to our Privacy Statement: http://www.salesforce.com/company/privacy/full_privacy.jsp#nav_info.</p>
CCC Venues	CCC City Venues microsite	Session and Tracking	<p>This microsite uses Google Analytics cookies (__utma; __utmb; __utmc; __utmz; __utmt), and Drupal session cookies (has_js; AWSELB) to improve the customer experience as per the above.</p>

▪ Session cookies

Online service	Name	Type of cookie	More information from service provider
Capita Web portal	Connect self service	Session	<p>Following the recent issue of a new European directive regarding the use of cookies within web applications and how users should be informed of their use, Capita are providing the following statement regarding how cookies are handled within the Connect product.</p> <ul style="list-style-type: none"> ▪ Connect uses session cookies only ▪ Session cookies only hold a session ID ▪ No user-specific information is held within any Connect cookie ▪ All session cookies are deleted at the end of a user session ▪ Connect does not use any persistent cookies ▪ Connect session cookies are first-party only, no third-party cookies are used <p>Capita believe Connect and e-Claim are exempt from the cookie 'opt-in' rule (where users are asked to allow the use of cookies before entering the site) as the only cookies we use are session cookies (not persistent) which are essential in order for the user to carry out the service they've requested (i.e. to view an account securely online) – similar to the exemption example given for online banking.</p>
My Service Planning	Planning portal	Session	<p>With regard to UK Privacy and Electronic Communications Regulations, Civica are aware that the industry is still coming to terms with the implications of the regulations and there is little if any guidance for suppliers or procurers. What is clear is that there are now specific regulations that govern the use of cookies in commercial websites and, while there is no official guidance or case law, Civica believe it reasonable that these regulations are likely to be applied to public sector applications/data when presented in a web browser and particularly if those applications and data are available to the public.</p> <p>In implementations where Civica employ web access (public or internal/intranet) to data and Civica applications, cookies are only employed to save state and session information and not to retain any personal data. Importantly, cookies are not persisted to the client machine accessing the data. They only exist for the length of the session and simply store log-on information to authenticate the user to the underlying application.</p>
Scuba bookings	Sports ticket bookings	Session	<p>Our online booking application uses two cookies. One is used to identify the PHP session to the server and expires as soon as the browser is closed. The other is used to hold either the email address or user number depending upon the 'login style' which the site employs.</p> <p>The current situation is that the check box has been applied to the application (unchecked by default). If the customer checks the box, a cookie is stored which, in your configuration, holds the 'card number'. The card number</p>

			is the 'Alternative Card' number in the system.
Public Access	Online Planning Application Viewer	Session	PublicAccess uses one cookie - the standard JSESSIONID cookie used to maintain a user's session while visiting different pages on the website. This cookie expires if the user logs out of the site, has no input for 30 minutes or when the browser is closed
BECS (Team Netsol)	Online Benefit Claims	Session	The cookies used in BECS are purely for the purposes of tracking the user's HTTP session. We don't store any other details, nor is the cookie for analytics, advertising or to store specific user preferences.
PAE Portal	Procurement Agency for Essex	Session	<p>The cookie stores an encrypted session id to track end user sessions - this is a very common & standard way of managing sessions in a web application. The website:</p> <ul style="list-style-type: none"> • sets a cookie that stores a unique identifier for your session: • sets a cookie that stores your username if you set remember me to true to keep you signed in to your • sets a cookie that stores an encrypted security string if you set remember me to true to keep you • sets Google Analytics cookies to help us accurately trend user activity and page requests. This ensures that the service offers the most user friendly journey through the application <p>More information at: https://www.delta-esourcing.com/delta/privacy.html</p>
SEPP Parking	PCN Challenge	Session	Cookies are used so users logging on can keep their login session going from page to page, cookies make it so it remembers that the same person is doing the same challenge etc. What we don't use it for is things like tracking or data mining.
Pay By Phone	Pay By Phone	Session	<p>Important Cookie Information Our website uses cookies on different parts of the site. A cookie is a small file of letters and numbers that we put on your computer.</p> <p>In this section you will find information on what cookies may be set when you visit a PayByPhone website and how to reject or delete those cookies. If you wish to read more about privacy and PayByPhone, this can be found here Privacy Policy.</p> <p>Why we use cookies</p> <p>If you are just looking around our website we use "analytical" cookies. These help us understand our visitors interaction with our website which enables us to improve the way our website works, for example, making it easy for users to find the information they need. We also use cookies if you register with us via our online registration process, these are essential to help you register and obtain our services. In registering you are consenting to the use of these cookies. If your browser automatically blocks these cookies the site functions may not perform. Cookies are used in a similar way for the mobile web site, which also may not function correctly without the ability to use cookies. Please read on to understand which cookies we use in order to improve your browsing experience.</p> <p>Please note: At no time do cookies store information regarding confidential credit card data.</p> <p>More info at: https://paybyphone.co.uk/cookies</p>



Dash Info Systems	Online book of remembrance	Tracking	<p>We use Google Analytics to help us to understand how you make use of our content and work out how we can make things better. These cookies follow your progress through our website, collecting anonymous data on where you have come from, which pages you visit, and how long you spend on the site. This data is then stored by Google in order to create reports. These cookies do not store your personal data.</p> <p>The information generated by the cookie about your use of the website, including your IP address, may be transmitted to and stored by Google on servers in the United States. Google may use this information for the purpose of evaluating your use of the website, compiling reports on website activity for us and providing other services relating to website activity and internet usage. Google may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above.</p> <p>Other parts of the Book of Remembrance website also store cookies on your computer to track user traffic patterns. We do this to see how the website is used, to determine page popularity, to help security and for general statistical purposes. Some of this information may be held on servers in the United States, however only companies participating in the Safe Harbor agreement, the mechanism for ensuring personal information has adequate protection when transferred outside the UK, are used for this purpose.</p> <p>More info at: http://www.bookofremembrance.eu/privacy-policy-and-cookies-information/</p>
MiPermit	Chelmsford MiPermit	Session	<p>A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.</p> <p>We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.</p> <p>Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.</p> <p>You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer.</p>

			<p>If you disable cookies for this site, you will not be able to login and use our services. This is because we currently use cookies to create and authenticate your session when logged in and without this we cannot confirm your authentication in to the application. You are able to disable cookies for visitor tracking if required. This will not affect your experience of using our application.</p> <p>Cookies set by this web site include: ASPSESSIONID - Session information cookie generated by the Microsoft's Classic ASP programming language. And Google Analytics and Twitter feed pages also use cookies.</p> <p>More information at: http://www.mipermit.com/legal.asp#privacy</p>
Hylands Weddings	Hylands Weddings microsite	Session	<p>This microsite uses SiteImprove and Google Analytics cookies to improve the customer experience by measuring how users interact with website content. As a user navigates between web pages, these analytic tools provide website owners to record information about the page a user has seen, for example the URL of the page</p>
Womentime	Womentime microsite	Session	<p>Only uses its own cookies</p>
Visit Chelmsford	Visit Chelmsford	Session	<p>We may collect information about your computer, including where available your IP address, operating system and browser type, for system administration and to report aggregate information to our advertisers. This is statistical data about our users' browsing actions and patterns, and does not identify any individual.</p> <p>For the same reason, we may obtain information about your general internet usage by using a cookie which is stored on the hard drive of your computer. Cookies are used to make our Website work and to deliver a better and more personalised service. They enable us:</p> <ol style="list-style-type: none"> To estimate our audience size and usage pattern. To store information about your preferences, and so allow us to customise our Website according to your individual interests. To speed up your searches. To recognise you when you return to our Website. <p>The cookies used on our Website are:</p> <ol style="list-style-type: none"> ASP.NET_SessionId - This cookie is essential for the operation and navigation of the website. The cookie is deleted when you close your browser. _utma, _utmb, _utmc, _utmz - These cookies are used by Google Analytics to collect information about how visitors use our site. We use the information to compile reports and to help us improve the site. The cookies collect information in an anonymous form, including the number of visitors to the site, where visitors have come to the

			<p>site from and the pages they visited. To opt out of being tracked by Google Analytics across all websites visit http://tools.google.com/dlpage/gaoptout.</p> <p>c. dmsTPC - This cookie is used to record if a user has accepted the use of Google Analytics cookies on the Visit Chelmsford website. This cookie is deleted when you close your browser.</p> <p>More information at: http://www.visitchelmsford.co.uk/thedms.aspx?dms=531</p>
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